



*Kindly note that all the BitCo Executives have full insight into all the steps of the escalation path and are there to ensure your escalation is dealt with appropriately.

Service and Support

Please ensure that you are familiar with our escalation and complaints procedure as well as how queries are prioritised. We endeavour to provide the best customer service. The escalation process has been designed to ensure that we meet your expectations and you receive a customer experience that you deserve.

GET IN TOUCH

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